



To: All Our Valued Customers

Re: General Motors Core Return Process

General Motors has made recent stringent changes to their core return process. Following are regulations put in place by the manufacturer that we must follow in order to process any and all cores effective Monday April 26, 2021.

- Fascias and Wheels are not required to be returned in the original box but most have the original GM part number tag affixed to the part. Our fluorescent green core tags are no longer acceptable.
- Fascias can no longer be cut they have to be returned complete or as close to complete as possible. Cut pieces are no longer acceptable.
- All parts that are sent out in boxes and have a core must come back in the original boxes. Please make every effort to have the core exchange available for the driver at time of delivery. If the core is not available on day of delivery the value will not be deducted off the invoice for cash customers.
- All engines, transmissions and torque converters must be drained.
- All engines and transmissions must be returned in the original case with all original bolts.
- All converters and mufflers must have the original tag connected to them when returned.

If you have any concerns regarding the new process please reach out to us so we can answer any of your questions.

We thank you in advance for your understanding and efforts in helping us to process your returns properly.

Nucar Parts Wholesale Team